

EASYCARE[®]

RV



*Protection for your home
away from home.*

Protection for your home away from home.

Your Recreational Vehicle is your home away from home. When traveling, you depend on it to provide shelter and to get you to your destination safely. Like your home, it has appliances and systems such as an oven, air conditioner and hot water heater. Unlike your home, it can also have other mechanical items such as engine, transmission and suspension components.

Whether you own a motor home or towable Recreational Vehicle such as a travel trailer, fifth wheel, pop-up, or truck camper, there is always a risk of a mechanical breakdown. And if this happens to you, the expense of the breakdown may be surprising. RV repair costs increase every year and can add up fast.

Repair cost analysis*

Chassis	
Water Pump	\$618.20
Air Conditioner Compressor	\$1,116.78
Electronic Control Module	\$1,953.00
Cylinder Head	\$3,853.00
Timing Chain	\$797.00
Radiator (diesel)	\$4,184.15
Injectors (gas engine)	\$1,650.55

Box	
Refrigerator	\$2,100.50
Water Heater	\$1,390.00
Air Conditioner Compressor (roof)	\$915.18
Air Conditioner Compressor (basement)	\$1,283.69
Generator	\$4,599.95
Inverter	\$2,215.00
Awning	\$1,506.00
Hydraulic Jack	\$1,185.47

* Repair costs based on 2011 RVDA Labor List and national average of \$85 per hour for labor.

Enjoy the benefits

Emergency Roadside Assistance (ERA)

ERA service 24 hours a day, 365 days a year, anywhere in the United States or Canada for battery jump start, flat tire change, fuel delivery and lockout assistance. \$500 maximum benefit per occurrence.*

RV Technical Assistance Service

Basic troubleshooting and common operation support from a team of certified repair technicians to help with issues like power problems, various appliance issues and slide out room retraction.*

Concierge Service

Full concierge services to help with driving directions, camp ground referral, traffic reports, hotel/restaurant reservations and much more to make your travelling experience as convenient as possible.*

Rental Car Reimbursement

Substitute transportation is available for up to six (6) days and a maximum daily rate of \$50 if your motor home is in the shop for a covered repair.*

Towing Reimbursement

Towing services are available for your covered RV, your tow vehicle in the act of towing your RV, and your passenger vehicle being towed by your RV. \$1,000 maximum benefit per occurrence.*

Winch-Out Service

Winch-out services are available for your covered RV when accessible from a public or private parking lot or paved road. \$1,000 maximum benefit per occurrence.*

Trip Interruption

Food and lodging reimbursement of up to \$500 per occurrence if you break down away from home.*

Tire Road Hazard Protection

Coverage for new motor homes and towables for flat tires caused by striking a road hazard, one of the most common occurrences for motor home owners. ⁽¹⁾

Mobile Mechanic Service Call

Sign and Drive coverage up to \$125 per incident from a licensed repair technician for a covered repair.*

⁽¹⁾ New motor homes and towables.

* Refer to your EasyCare RV contract and Customer Welcome packet for a description of benefits included with your EasyCare RV contract.

	TotalCare® - Motor Home	Stated Component - Motor Home	TotalCare® - Towable/Box	Stated Component - Towable/Box
Deluxe Appliance Coverage	•		•	
Slide Out Room Units	•		•	
Hydraulic/Electric Leveling Jacks	•		•	
Engine	•	•		
Transmission	•	•		
Drive Axle/Tag Axle	•	•		
Steering	•	•		
Pneumatic Suspension	•	•		
Suspension	•	•		
Air Conditioning	•	•		
Braking/Air-Hydraulic-ABS	•	•		
Electrical	•	•		
Electronic Ignition	•	•		
Heating/Cooling	•	•		
Fuel Delivery	•	•		
Hot Water Heater	•	•	•	•
Waste System	•	•	•	•
Fresh Water System	•	•	•	•
Air Conditioner (Roof/Central)	•	•	•	•
Range and Oven	•	•	•	•
L.P. Gas System	•	•	•	•
Heating System	•	•	•	•
Refrigerator	•	•	•	•
Electrical	•	•	•	•
Suspension	•	•	•	•
Brakes	•	•	•	•
Awnings	•	•	•	•
Lift Crank System	•	•	•	•
Taxes, Fluids and Freon on repairs as required	•	•	•	•
Auxiliary Power Plant/Generator	•	•	•	•

Bold denotes optional covered parts available with StatedCare.

See your actual EasyCare Recreational Vehicle Service contract for coverage terms and additional state requirements page. Benefits may vary by state.

Motor Home

TotalCare®

TotalCare® Motor Home covers all components and parts listed below (1-27), all of the Optional Covered Parts (see page 9), plus many additional parts—too many to list in this brochure.

Stated Component

Stated Component Motor Home covers all components and parts listed below (1-27).

1. **Engine** - Cylinder head(s), cylinder block, cylinder sleeves/liners. All internally lubricated parts. Timing belt and tensioners, eccentric shaft; oil pump; oil pan; exhaust manifold(s); intake manifold, engine mounts and cushions; timing cover; valve covers; harmonic balancer; ring gear; flexplate; diesel engine vacuum pump; turbocharger, wastegate, oil cooler.
2. **Transmission** - Transmission case; torque converter and all internally lubricated parts; vacuum modulator; internal linkage; mounts; oil pan; cooler and cooler lines, transmission control pad, control module.
3. **Drive Axle/Tag Axle** - Differential housing; final drive housing; and all internally lubricated parts; axle shafts, constant velocity joints; universal joints; drive shafts, hub bearings; center support bearing; bearings.
4. **Steering** - Gear housing and all internally lubricated parts of the steering gear box; rack and pinion gear; power steering pump; main and intermediate steering column shafts and couplings; cooler; power cylinder; Pitman arm; idler arm; tie rod and tie rod ends; drag link; control valve and cylinder.
5. **Pneumatic Suspension** - Compressor assembly; air dryer; solenoids; relays; height sensors; air-adjustable shock absorbers, air bags; wiring; controller.

6. **Suspension** - Strut bar and bushing; upper and lower control arms, shafts, and bushings; upper and lower ball joints; steering knuckles; wheel bearings; stabilizer shaft, linkage, and bushings; kingpin and bushing; spindle and spindle supports; coil and leaf springs.
7. **Air Conditioning** - Compressor; clutch and coil; condenser, evaporator; POA valve; accumulator; orifice tube; temperature control programmer; idler pulley and bearing; receiver-dryer; blower motor; high/low/cutoff switches, and pressure cycling switch; expansion valve.
8. **Braking/Air-Hydraulic-ABS** - Master cylinder; power assist booster; wheel cylinders; combination valves; hydraulic lines and fittings; power brake cylinder; backing plates; springs, clips and actuators. Air brake compressor, tank, auto bleeder valve, diaphragm, treadle, disc caliper, compensating valve and slack adjusters; abs control unit, actuator and wheel speed sensors, parking brake assembly.
9. **Electrical** - Starter; alternator; voltage regulator; distributor; solenoids, relays; manually operated switches, wiper motors; gauges; window motors and regulators; window defrosters, mirror motors and controls; power antenna and motors; seat motors; power door lock actuators; cruise control transducer, servo and engagement switch; turn signal switch; dashboard clock; dual battery paralleling switch, back up alarm.
10. **Electronic Ignition** - Electronic ignition control module and all related sensors; electronic engine timing control unit and sensors, electronic spark detonation sensors and controller; coil(s).
11. **Heating/Cooling** - Water pump, including impeller shaft, bearings and bushings; radiator; heater core; thermostat; fan; fan clutch; fan motor and controller module; coolant recovery unit; fan shroud; electric block heater.
12. **Fuel Delivery** - Fuel pump; fuel pressure regulator, fuel tanks; metal fuel lines; fuel distributor; fuel injection pump; fuel heater; fuel injectors (excluding contamination); auxiliary tank switch; electronic fuel mixture control unit and sensors.

Towable/Box

TotalCare®

TotalCare® Towable/Box covers all components and parts listed below (13-27), all of the Optional Covered Parts (see page 9), plus many more.

Stated Component

Stated Component Towable/Box covers all components and parts listed below (13-27).

13. **Hot Water Heater** - Burner assembly; tank; thermostat; thermocouple; gas valve; electronic ignition assembly; PC board; fittings and connections; heating element, hydronic heating system.
14. **Waste System** - Toilet; holding tanks; gate valves and connections.
15. **Fresh Water System** - Water pump; compressor; water lines; fittings; faucets; water tank; fittings and connections, shower head.
16. **Air Conditioner (Roof/Central)** - Compressor; evaporator; relays; thermostat; condenser; condenser fan, accumulator, expansion valve, receiver dryer, blower motor; high/low cut off switch, pressure cycling switch, PC board.
17. **Range and Oven** - Microwave; PC board; ignition assembly; burner assembly; thermostat; thermocouple; burner valves; power hood fan motor(s).
18. **L.P. Gas System** - Regulators; valves; gauge; pigtails; L.P. lines; fittings and connections.
19. **Heating System** - Furnace; igniter; burner assembly; thermocouple; gas valve; thermostat; blower motor; PC board; fittings and connections.
20. **Refrigerator** - Thermostat; thermocouple; cooling unit; burner assembly; igniter, control panel; PC board.

21. **Electrical** - Ventilation fan(s), battery isolator, power step motor and control module, limit switch, converter/charger, inverter, power control panel.
22. **Suspension** - Leaf springs; torsion bar suspension; wheel bearings.
23. **Brakes** - Wheel cylinder; hydraulic or electric brake actuator; lines, fittings and connections.
24. **Awnings** - Mechanical only (excluding canvas or fabrics).
25. **Lift Crank System** - (Factory-installed electric or manual): Cables and pulleys, motor(s), switches; tongue jack; Landing Legs.
26. **Taxes, Fluids and Freon on repairs as required**
27. **Auxiliary Power Plant/Generator** - (Factory or Factory Authorized Only): All internally lubricated parts of the power plant engine; starter; switches; regulator; generator assembly, power converter; inverter; cylinder head and block, seals and gaskets; PC board, fuel pump.

Seals and gaskets on all covered components listed above.

See your actual EasyCare Recreational Vehicle Service contract for coverage terms and additional state requirements page. Benefits may vary by state.

Optional Covered Parts

(Included with TotalCare® Coverage)

Deluxe Appliance Coverage

Dishwasher, in-sink disposal unit, stand-alone freezer, ice maker, trash compactor, central vacuum cleaner system, under-counter coffee maker, convection oven, washer/dryer motor, gearbox and heater unit, rear camera monitor system, VCR, television(s), tape deck(s), CD player(s), AM/FM radio, TV antenna, satellite dish motor and receiver, carbon monoxide detector, alarm sensors, controller and activation panel.

Hydraulic/Electric Leveling Jacks

Motor, pump/jack assembly, control unit, actuators and sensors, lines, fittings and cylinders, motor, worm gear, tracks, limiting switches and wiring harness, fittings and connections.

Slide Out Room Units

Pump assembly, control unit, actuators and sensors, lines, fittings and cylinders, motor, worm gear, tracks, limiting switches and wiring harness, fittings and connections, slide out cables.

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EasyCare Recreational Vehicle (RV) Service Contracts are designed to enhance your overall ownership experience and with more than 4 million customers, you can count on EasyCare to be there when you need us.

More about EasyCare RV Service Contracts:

- *Fully insured by a licensed insurance company*
- *Proven and tested world class claims authorization and payment*
- *Transferable for increased vehicle resale value*
- *Renewable for whatever coverage your vehicle is eligible for at time of your contract's expiration*

We recommend that you bring your RV back to your selling dealership. If you are anywhere in the U.S. or Canada and need covered repairs, call EasyCare and we will refer you to a Preferred EasyCare Dealer or Designated Repair Facility. Or, you can go to any licensed repair facility and EasyCare will pay them directly so that you do not have to pay out of pocket.⁽¹⁾

⁽¹⁾ You must pay your deductible, when applicable.

* Term availability is based on the age of the vehicle and the mileage on the odometer at the time of sale. This brochure is a summary of some of the benefits available with EasyCare Vehicle Service Contracts. AS REQUIRED BY FLORIDA STATUTE 634.121(10), THE SERVICE AGREEMENT COMPANY MAY REQUIRE THE USE OF REMANUFACTURED PARTS. Some benefits may not be available in some states. See your actual contract for details of coverage, as well as terms and conditions.

EasyCare Vehicle Service Contracts are administered by Automobile Protection Corporation – APCO. The Issuing Provider is Warranty Support Services LLC (except in Florida the Service Agreement Company is Automobile Protection Corporation – APCO under license number 60080; in Louisiana the Issuing Provider is APCO Louisiana – VMBI, LLC; in Maine, Washington and Wisconsin the Issuing Provider is Automobile Protection Corporation – APCO). The Issuing Provider is subject to change. Please refer to your contract for additional information.



Administered by

AUTOMOBILE PROTECTION CORPORATION – APCO
Setting the standard of excellence since 1984.

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